



10TH WORLD WATER FORUM

WATER FOR SHARED PROSPERITY

18 - 24 May 2024 | Bali, Indonesia



Sanitation Operators' Partnerships for accelerating access to sanitation

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Introduction – Background situation

- Backlogs in Sanitation
- Opportunities of engaging Sanitation operators in achieving SDGs
- Sanitation Operator's Challenges

Not just sanitation, but climate-proof sanitation

1. **The sanitation crisis:** 4.2 billion people lack access to basic sanitation. 1.1 billion people live in informal settlements with no access to basic sanitation. 1.5 billion people live in areas with high levels of pollution. 1.5 billion people live in areas with high levels of pollution.

2. **Regulating Water and Sanitation for Public and Private Partnerships:** Economic Regulation for Public and Private Partnerships

3. **Sanitation is a major killer:** Inadequate sanitation is a major killer. Inadequate sanitation is a major killer. Inadequate sanitation is a major killer.

4. **Children are some of the most vulnerable:** Children are some of the most vulnerable. Children are some of the most vulnerable. Children are some of the most vulnerable.

5. **Sanitation is a human right:** The human right to sanitation is a human right. The human right to sanitation is a human right. The human right to sanitation is a human right.

Health and safety of sanitation workers on the line

7. **The world is off-track:** We are at serious risk of missing the target of universal and safely managed sanitation for all by 2030. Funding is falling short and governance structures are often weak and fragmented.
8. **We must leave no one behind:** Sanitation services must be heard in decision-making processes. Sanitation services must be heard in decision-making processes. Sanitation services must be heard in decision-making processes.

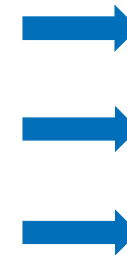
Sanitation operators petition Parliament over multiple fees



What are SWOPs?

not for profit, peer-to-peer partnerships among service providers with the primary aim of improving the state of sanitation as a public service and strengthening the public institutions in providing or/and regulating sustainable services.

active involvement of formal and informal actors in providing, managing, financing, or regulating sanitation services.





Expanding the success of WOPs to Sanitation

- WOPs have demonstrated improvements in performance, financial linkage and access.
- About 20% of WOPs already have small sanitation component in them.
- Scaling sanitation WOPs to include simple but strategic partnerships

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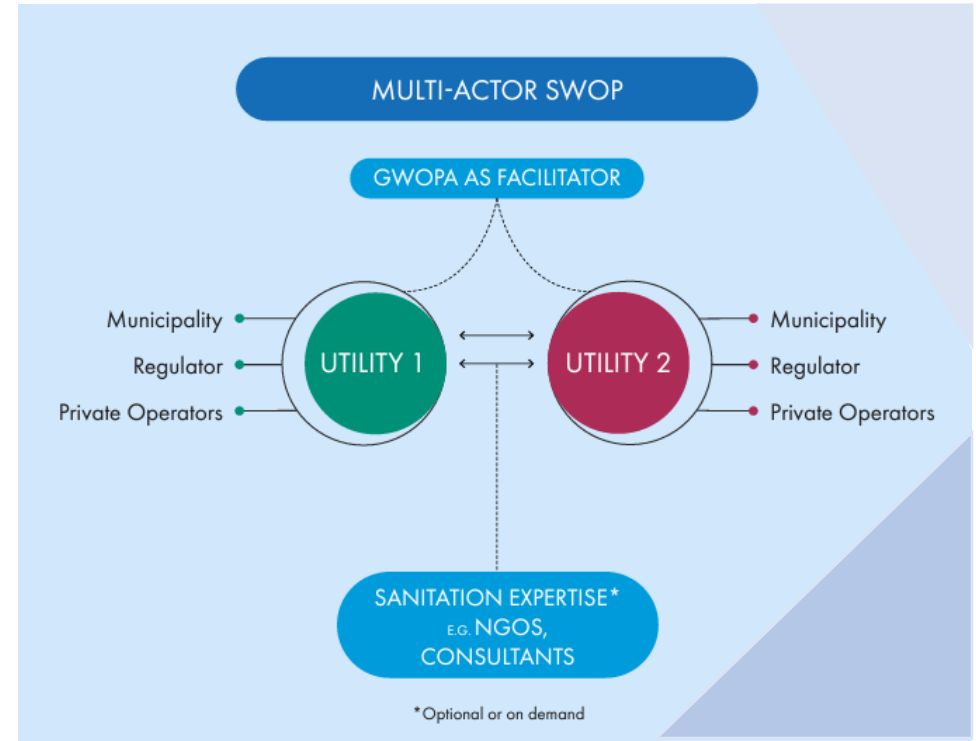
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How do SWOPs look ?

- Operators' partnerships
 - simple / in ground Solutions for LIC
- Multi actor partnerships
 - CWIS approach / bigger SWOPs tackling LIC access and Pro poor services



What is GWOPA?



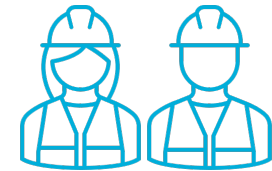
The global network of over 100 members is hosted by UN-Habitat, advancing the principles of peer-to-peer utility partnerships, capacity development, and knowledge exchange within the water and sanitation sector.



Find out more about [GWOPA](#)



Enable WOPs to be well-known, widely supported, and funded



Memberships

Free membership for sector organizations and institutions & individuals



Not-for-profit

Advocates for WOPs as a peer support exchange on a not-for-profit basis



Tool for localizing the SDGs

How are SWOPs changing LIC access?

SWOPs in LICs

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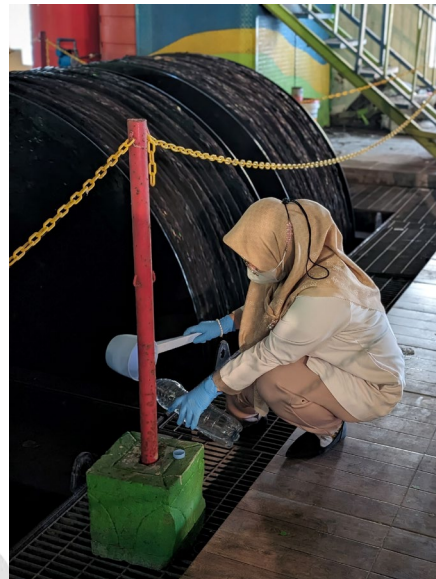
- Pro poor strategy
- HR set up for department
- Tariffing set up
- Liasing with regulator and municipality
- Ongoing innovations to reach LIC communities
- Gender and community programs
- Working with private contractors/ operators
- Compliance
- Faecal sludge treatment/ reuse , technology
- Sanitation workers



IWK Malaysia – Banjarmasin PALD (South-South)

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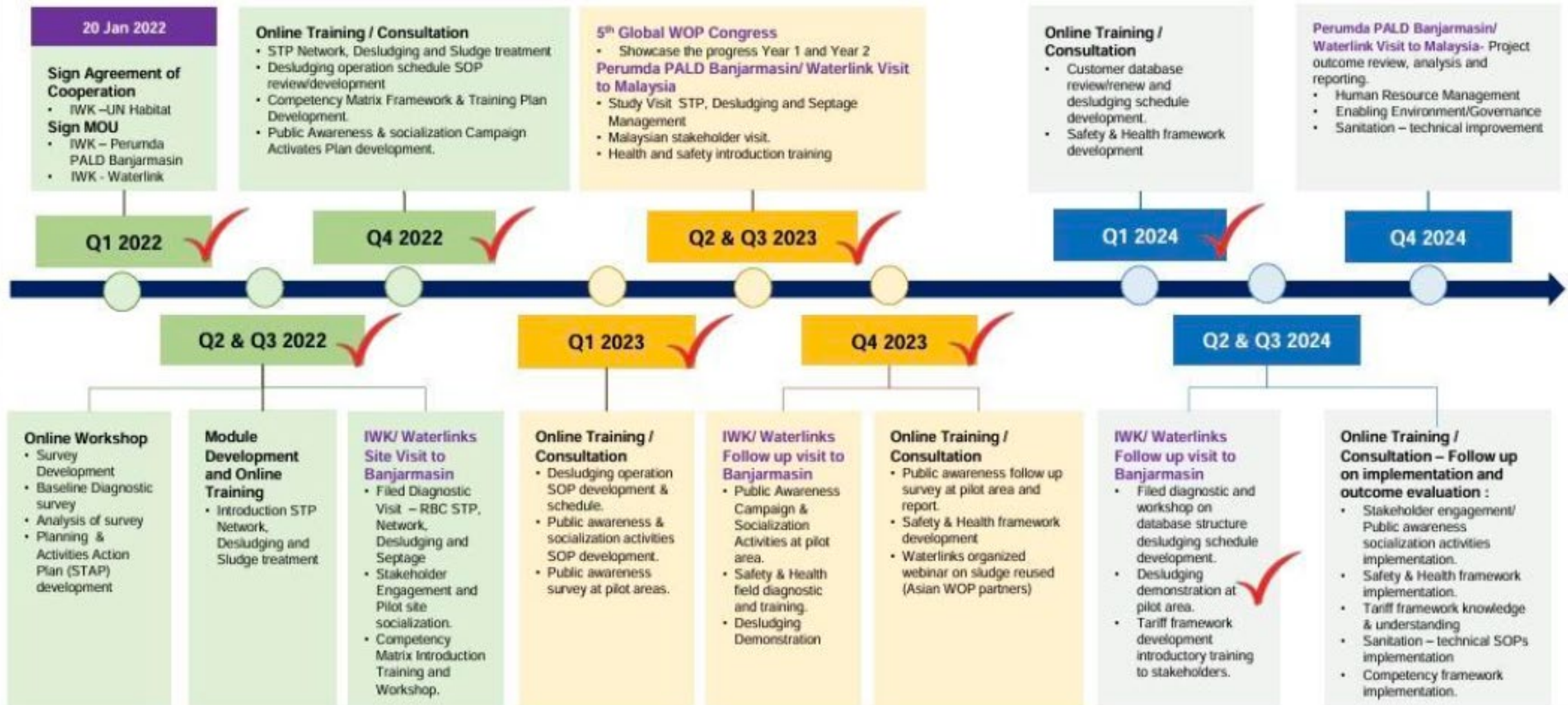


Strengthening Perumda PALD Banjarmasin's Capacity – Implementation of Sanitation Strategy on Wastewater Services for Kota Banjarmasin, Indonesia



PROJECT OVERVIEW (3/3)

Strengthening Perumda PALD Banjarmasin's Capacity – Implementation of Sanitation Strategy on Wastewater Services for Kota Banjarmasin, Indonesia



EXPECTED OUTCOMES

Strengthening Perumda PALD Banjarmasin's Capacity to Implement a Sanitation Strategy on Wastewater Services for Kota Banjarmasin, Indonesia



HUMAN RESOURCE MANAGEMENT

1. Competency Matrix Framework development for competency gap analysis
2. Competency matrix and training need analysis will be the basis of all training activities of beneficiary partner (BP) Staff
3. Manual on BP worker safety and periodic training on safety and health for BP staff professionalisation



ENABLING ENVIRONMENT / GOVERNANCE

1. Understanding the level of awareness on a good sanitation practice among public in the pilot areas.
2. Increase and improve the level of awareness on a good sanitation practice through socialization activities at the pilot areas as to encourage them to be a customer of BP.
3. Enhance stakeholder engagement – City Mayor Office, Local Public Health and Environmental Department.
4. BP and City Mayor to be introduced to progressive tariff frameworks and policies.



SANITATION – TECHNICAL

1. Effective operations from collections, treatment, and disposal of treated wastewater.
2. Effective desludging plan and schedule to improve customer experience and increase the ailment of BP desludging service.
3. Be introduced to reused options for the BP and city future plans.



WOP PROGRAMME MANAGEMENT / SUPPORT

1. GWOPA UN Habitat Partnership Management Platform (PMP)
2. Global WOPs Community Platform.
3. Conferences, forum and seminars worldwide.



How are SWOPs changing LIC access?

- KIWASCO Kenya, WASPA, Simavi -

Mombasa Water Supply and Sanitation MOWASSCO, Kakamega County Urban Water and Sanitation Corporation KACUWASCO, Amatsi Water and Sewerage Services Co. Ltd, Kiambu Water and Sewerage Co. Ltd KWCL, Ololaiser Water and Sewerage Co. OLWASCO
250,000 LIC customers



How are SWOPs changing LIC access?

- SMATORINO , HydroAid – Odisha Water Supply and Sewerage Board OWSSB, India



How are SWOPs changing LIC access?

- ONEE Morocco, Rabat, Morocco - ONAS Senegal, Dakar, Senegal



Key considerations for SWOPs



Sustainable Public Service Systems



Equity & Inclusion



Public Health & Community Involvement



Climate Resilience



Local Private Sector Partnerships



Sanitation Workers



Data systems and monitoring

Enabling SWOPs

Collaboration areas

- Technology solutions
- Setting up sustainable service systems
- Service delivery to underserved groups
- Adapting to sector trends
- Strategy and planning
- Human Resources

Stakeholders

- Public Utilities
- Regional and National associations for operators and regulators
- Municipal administration
- Provincial/National Organizations
- Private service providers
- Community based organizations
- Non-Governmental organizations

Methods

- Mentor - Mentee approach
- South-South and Triangular partnerships
- Peer to peer learning
- Regional/local partnerships
- Regional, Multi-stakeholder partnerships

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Thank You

